



**Case Study: Collaborating
to Enhance Governance
Software for Effective
Content Management**



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1.

Classification and Governance Project Overview

2.

Initial Partnership with Las Vegas Valley Water District (LVVWD) and Gimmal to Apply Records Retention to Content in SharePoint and General Networks Role

3.

After Initial Deployment User Feedback Prompted a Review of the Project and Software

4.

New LVVWD / Gimmal Partnership to Enhance Gimmal Records Management Software

5.

Benefits and Outcome of Creating a Strategic Alliance

6.

Questions and Answers

Classification and Governance(ATLAS) Project Overview (Business Need)

Organize and manage the District's content in a manner that supports:



Seamless, secure access by end users



Preservation of institutional knowledge



Compliance with information governance (records-related) regulatory requirements

Building the Foundation

- Executive sponsorship
- Formation of a Steering Committee
- Organizing a Core Team
- Internal resourcing (budget and staffing)
- Building a project roadmap





Where are you in
your journey?

Need to Enhance Gimmel Software



- High volume of expired content created bottlenecks during the review process
- Hands-on user experience revealed practical challenges
 - Expired content crowded a single inbox, making review inefficient and overwhelming
 - Minimal filtering and search options
 - Limited view customization

Partnership to Enhance Gimmel Software



- Prioritized enhancements for broader customer impact
- Introduced batch processing to manage content at scale
- Expanded notification scheduling options
- Improved user interface with advanced filtering and searching
- Additional data endpoints enabled development of custom Power BI Reports

Benefits of Creating a Strategic Alliance

Purchasers vs.
Partners



Importance of
“lighthouse”
customers



Everyone needs a skin
in the game



Trust



When things don't go
as planned...





Question and Answers



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Thank you for attending!

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